Supported Platforms

Phire and Oracle Partnership

Phire, Inc is a **Gold Partner to Oracle Corporation** and belongs to the Oracle Partner network (OPN). Phire is recognized by Oracle as an Independent Software Vendors **(ISV)** and receives the following benefits from the partnership:

- Obtain access to the latest Oracle PeopleSoft Enterprise integration information, product details, and education
- Participate in the Application Integration Architecture for Partners Initiative
- Expand your existing portfolio to include Oracle's PeopleSoft Enterprise

Phire is committed to providing support for the major platforms supported by Oracle for the PeopleSoft Enterprise applications and we strive to provide full support for new PeopleTools version within 30 days of general availability.

Understanding PeopleTools

Oracle's PeopleSoft Enterprise PeopleTools is the software layer on top of which Phire is developed. PeopleTools provides system-level functionality to Phire, and insulates the application from having to code to the specifications of individual platforms. Essentially, Phire is written using PeopleTools, and PeopleTools, in turn, handles the hardware and software dependencies necessary to support various platforms.

Phire certifies numerous hardware and database choices. Phire looks the same to application users, regardless of the database or hardware platform being used. When determining hardware and software platform support, we mostly concern ourselves with those platforms supported by PeopleTools. In general, if a version of PeopleTools supports a platform, the Phire application written on top of that PeopleTools version supports the platform.

For every major release, Oracle re-evaluates their platform support plan and adds or drops platforms depending on the results of their analysis. Determining which operating systems to support, and which database systems to support are critical decisions. Phire is committed to providing support for the major platforms supported by Oracle for their PeopleSoft Enterprise applications and we strive to provide full support for new PeopleTools version within 30 days of general availability. If Oracle drops support, Phire will follow along. Thus, the list of platforms that are supported by Phire at any point in time is usually very similar to those that are supported by Oracle for the PeopleSoft Enterprise line of applications.

Platform Certification

At Phire, we have designed a rigorous process for determining the platform configurations we certify. Our certification process includes the following components:

* Complete product installation using the published documentation.
* Testing all batch components.
* Execution of automation regression tests during major/minor releases.

We deem a platform "certified" only when PeopleTools development on the platform is complete and when it successfully passes our certification test process.

Note. Once a platform is certified, Phire officially supports it. Due to large number of possible platform combinations, Phire certifies only a subset of the platforms supported by Oracle. If a platform is supported, but not certified, it means that Phire has not completed the certification test process for that platform.

Our top priority is ensuring that our products are certified on the latest available versions of all the database and operating system versions that we support. Typically, we certify at a specific operating system version, not specific hardware. We expect the operating system version to perform in a comparable manner on any hardware that supports that operating system version.

In addition, we maintain certification for previous software versions if it is feasible. Generally,

we certify two or three generations of RDBMS and OS software in any given Phire release. This means that we always try to provide a migration path forward for our customers who keep their system components reasonably up to date.

Although our certification strategy benefits most of our customers, it can cause problems for customers who fall behind in their Phire system maintenance. When these customers want to upgrade our software, they may have to upgrade their system components incrementally to remain on a supported platform throughout the migration.

Frequency of Certification

We evaluate platforms to certify for every major PeopleTools release. Factors for determining platforms for certification include:

- Reliability
- Performance
- Maintenance costs
- Industry trends
- Existing customer base
- Competition

Defining Support Levels

Certified
A certified environment has been documented, installed, tested, and certified by Phire. System functionality and performance standards are checked and validated. We fully support this environment.

Supported
A supported environment is simply an environment that is supported by Oracle for the PeopleSoft Enterprise applications. Not all supported environment is Certified (tested by Phire). Majority of the features of Phire will work without any issues in the supported platform. However, because not all the supported platforms have gone through certification by Phire, some features such as object versioning and automated migrations may not work properly.

Not Certified
When a platform has not gone through rigorous testing by Phire, it is not certified. A not certified platform may or may not be supported.

Not Supported
If a platform is not supported by Oracle, it is not supported by Phire. This means that Phire does not sell, install, or formally support your software running with products having this classification. If you upgrade any system component to an uncertified version and you have a problem with our software, Phire may advise you to use an environment combination that is supported.

Planned

When an environment is listed as Planned, Phire is in the process of Certification testing of this environment. Phire does not guarantee that all environments that are planned will become supported.

Retired

A once certified or supported environment is now listed as Retired. When the vendor retires a product, Phire retires it. Our analysts may still attempt to provide as much support as they can, but may not be able to resolve your issue if it is related to a vendor-retired platform.

Platform Support Status

Component	Platform	Status
Operating System	Windows 2003	Retired
	Windows (7, 8, 10)	Certified
	Windows (2008, 2012)	Certified
	Apple iOS (8, 9, 10)	Certified
	AIX (6.1, 7.1, 7.2)	Certified
	IBM z/OS (2.x)	Certified
	HP-UX (11.x)	Certified
	Solaris (9, 10, 11)	Certified
	Linux (5, 6, 7)	Certified
Database Server(s)	MS SQL Server 2005	Retired
	MS SQL Server 2008, 2012	Certified
	MS SQL Server 2014, 2016	Certified
	Oracle 10g	Retired
	Oracle 11g	Certified
	Oracle 12c	Certified
	IBM DB2 for z/OS	Certified
	IBM DB2 UDB	Certified
Web Server	Weblogic 10, 11, 12	Certified
	Websphere 8, 9	Supported
Application Server	Tuxedo 9, 10	Certified
	Tuxedo 11g, Tuxedo 12c	Certified
PeopleTools	PeopleTools 8.41 to 8.49	Certified
	PeopleTools 8.50	Certified
	PeopleTools 8.51	Certified
	PeopleTools 8.52	Certified
	PeopleTools 8.53	Certified
	PeopleTools 8.54	Certified
	PeopleTools 8.55	Certified
	PeopleTools 8.56	Certified
	PeopleTools 8.57	Certified